



Electrolux is a company founded in 1990. It deals with sale of computer and telecommunications equipment from world famous companies, as well as design and performance of computer and telecommunications networks.

Within Elektroluks, operates a modern and adequate fitted service with cutting edge technology and service techniques for diagnostics and servicing of devices from more sales programs.

We have a team of young and highly professional staff with experience and gained confidence with its customers and partners, committed to constant development and improvement of devices and services they offer, always ready to meet your requirements and needs.

Electrolux has a modern equipped warehouse, which qualitatively and quantitatively corresponds to the current and expected capacity to work, also owns its own fleet, which ensures smooth and efficient execution of business activities and physical distribution.

#### Hardware services and service

We make hardware solutions, network installations, service on the spot.

Company to its customer solutions provides all-in-one: planning, design, development, implementation and support of top, complete ICT solutions for improving business processes through professional business consulting and transfer of know-how for greater competitiveness of customers.

Electrolux has a rich experience in design and performance of computer network systems necessary for your company. Contact us if you want quality networking solution, and we are able to offer the following services:

- Consulting with the purchase of computer, telecommunication and network equipment;
- Design and performance of computer and telecommunications networks;
- Installation and configuration of computer, telecommunication and network systems;
- Current maintenance of computer and telecommunications equipment;
- Development of software applications;





Your trust means Electrolux determination to devote to your business without invest time and energy in maintaining the functionality of an information environment.

The application of a breakdown, consultation, or simple advice, you can fill out the form and the service part of this web site. We will respond as soon as possible.

Experience and equipment that offer a major factor for the development of the firm and its place as a competitor in the market.

Greetings from our whole team to prospective clients.

### **Advices**

Our team offers you the following tips to keep your computer:

- Isolate it from physical damage
- Keep away from water or other liquids
- There should be serviced by unskilled persons
- Power to be implemented over voltage protector or other devices for protection against voltage overload. If possible, power should be stabilized through UPS-enabled
- The inclusion and exclusion of the computer should be implemented in accordance with standard procedures
- Frequently scan and defragmentation hard disk (monthly)





- Frequently check the coolers for Intel processors once a year for AMD processors once in six months
- The computer should be serviced / checked by professionals at least once a year
- Should be consulted experts, if strange noise appears on the computer housing
- Frequent software updates antivirus
- Antivirus software updates of web sites:
  1. Symantec Norton Antivirus
  2. Network Associates McAfee
  3. Panda Antivirus Software
- Regularly update the operating system, applications, and especially Internet Explorer or other Internet search engines
- Search cautiously online
- Regular backup (backup) data on special media, which should be kept in a safe place

## **IT Infrastructure**

Electrolux has already proven company to implement Microsoft-based infrastructures in many large companies in Macedonia that have more than 1,500 workstations in more remote geographical locations.





The implementation of infrastructure projects, Electrolux (depending on the needs of the user) to implement all of Microsoft server products in order to achieve reliable, secure, accessible, and easily to direct IT infrastructure. Server platforms that Electrolux has proven expertise and certification include:

- Windows Server 2003
- MS Exchange Server 2003
- Systems Management Server 2003
- Internet Security and Acceleration Server
- Microsoft Operations Management Server
- Live Communication Server

With proper implementation and configuration of these products, electronics companies implement:

- Active Directory infrastructure
- Network Infrastructure
- Security Infrastructure
- Communication infrastructure
- Mail Infrastructure
- Colaboration infrastructure
- change management and configuration of infrastructure
- System for secure remote access





### **Benefits for end users:**

End-users receive an instant access to your documents and emails regardless of which computer you sit in or outside the firm, have more opportunities for colaboration effectively with colleagues from the team or department, safer and more secure receive computers and so on.

### **Benefits for IT administrators:**

- Centralized control of all client and server computers
- Automated installation of operating systems and applications on all computers (e.g. 5 minutes administrative work to install the latest version of MS Office 1500 PC)
- Minimize the possibility of installing unauthorized software
- Increasing the level of security in the infrastructure including account of local computers, access to network resources and servers, encryption, network transport, access to the internet and access to resources outside the company
- automating administrative tasks most
- Minimize opportunities for the client computers reconfiguration by end users that they would be made unusable
- Remote control of all computers to help end-users or for reconfiguration or solving problems on their computers
- Central storage of data users to easily protect and backup

As one of the biggest benefits for administrators with the implementation of IT infrastructures





using Electroluks is the transfer of knowledge and these administrators are the required acquire knowledge and skills to further successful maintenance, optimizing and upgrading them.

### **Internet / Intranet / Extranet**

In order your company to be competitive in today's market; you needed fast and accurate information available to real people in real time. Achieving this goal requires crucial Internet / Intranet solutions that will use the advantage of the latest technologies in the form that will meet your business needs.

### **Internet - a real tool for your business**

Era of mediocrity on the Internet is over. High Speed Internet becomes the only real business tool worldwide. It means that your WEB site should not be just one of many ordinary promotional WEB pages; there should be a real upgrade to your business.

If your Net-strategy is an integral part of your business plan, we'll offer the creativity, knowledge and experience that you need.

Your partner in the new economy

Elektroluks has a team of experienced, certified project managers, developers and designers who work with you will work on developing effective software solutions.

Whether it is integration or modify your existing IT system in client-server, Internet / Intranet solution or developing new applications with n-tier architecture, we are ready to provide you quick and cost effective software solutions.

### **Elektroluks methodology**



[www.electrolux.com.mk](http://www.electrolux.com.mk)



In developing our solutions we use the following methodology:

Careful analysis

Creative strategy and planning

Rapid development of prototype

Original media design

Effective testing

Robust technical implementation

### **Technical expertise**

Our expertise in this field includes tools and technologies based on Microsoft Windows DNA and Microsoft .NET architecture as Microsoft Windows 2000, Microsoft SQL Server, Microsoft Exchange Server, Microsoft SharePoint Server, Microsoft BizTalk Server, Microsoft Visual Studio, XML, cross-browser HTML / DHTML, Active Server Pages, Java, JavaScript / VBScript, Macromedia Flash & Shockwave ...

### **IT Consulting**

Consulting is of great importance for the success of any IT project. Whether starting a new project from the very beginning, have an ongoing project or your IT infrastructure is not effective as could be, appliances can help a wide range of consultancy services that will save large amounts of money, time and nerves.





## **Our approach**

Specialization by sector is fundamental to our approach. We believe that we can truly offer value to our customers without a detailed understanding of the concepts, technologies, and future directions of the field of IT. For this reason we continually invest in expanding our knowledge and expertise in IT industry of which they serve.

## **Network Infrastructure**

In today's environment of information technology (IT) which is changing rapidly, the network is absolutely crucial for the area of e-business, because more and more companies are demanding higher levels of availability, security and service levels.

Electrolux will determine your current network infrastructure will determine your current and future networking needs and formulate a network strategy and design solution that will suit your e-business needs. We will plan and implement your networking solution, including project management, installation planning, installation of the product and its configuration.

## **Design, implementation and management of databases**

With more than ten years experience in this area, our experts with high expertise will offer highly effective services for the organization, maintenance, protection and use of your data.

## **Privacy**

The protection is a continuous process and therefore the appropriate knowledge, experience and tools necessary for its success. Electrolux offers services and tools to perform the work and expertise to ensure a complete solution that will grow with your work place.







Electrolux is a faithful partner to protect your important business.

## **WEB Hosting**

If you're looking for hosting your WEB page, regardless of whether simple or use modern technological solutions for e-commerce and databases, we are prepared to offer you our services, tools and professionals that will help each step.

## **Elektroluks Hosting Mission**

Our mission is to offer customers the best WEB Hosting services and tools, along with superior support. We "arm" our customers with online capabilities that until yesterday were only available for large companies, thus helping them become competitive in the market and to increase the volume of work and this at a good price.

We help our clients to engage in the digital revolution, by applying the latest technologies WEB Hosting and Internet solutions.

Our resources, infrastructure and expertise enable companies, regardless of their size, unambiguous and competitive advantage in the new Net economy.

## **Elektroluks - Hosting team of Internet veterans**

Our team has a shared vision that connects us and that produces a dynamic, proactive unit with full knowledge. We have experience in WEB consulting, e-commerce; Internet, system engineering, and most importantly, we know how to keep our customers satisfied. We are part of the Internet community since the mid Nineties. Accept the constant challenge to change and improve the Internet experience for customers and services, as required in the world of dot com.





## **Multimedia**

Creation of multimedia presentations is more a combination of different media. It means deploying our and your vision and energy in a highly creative solution for effectively presenting your products and services and an emphasis on their value to your customers.

The basic key to successful multimedia presentation is the integration of our and your strategic, creative and technical resources.

Team members of appliances during their professional careers they produce most of the Macedonian media releases, including one of the first multimedia encyclopedia on Macedonia, Makedonika encyclopedia.

Given that every client is treated as a partner, each successful multimedia solution is the result of true collaboration.

Electrolux offers complete solutions, from preliminary design to final production of the CD-ROM.

